

25 August 2025

Our Commitment to You and Our Community

We understand there has been some discussion in the community regarding changes within local aged care services, notably the recent acquisition of Nambucca Valley Care residential care and by Respect Aged Care.

We also understand there may be speculation about Lifetime Connect's future.

We want to take this opportunity to reassure you that **Lifetime Connect remains proudly independent and as committed as ever to supporting our community**. We are a local, not-for-profit organisation with deep roots in the Nambucca and Bellingen Valley's, Coffs Harbour and Kempsey local government areas.

We continue to be guided by our core values of compassion, connection, integrity, communication, professionalism and community.

Our mission has always been to provide care *for the community, by the community*. We are here to support you with personalised, respectful, and responsive services that reflect the unique needs of our region and its people.

Thank you for your continued trust in Lifetime Connect. If you have any questions or would like to speak with us directly, please don't hesitate to reach out to your designated Service Advisor or call us on 65682522.

Kind regards



Kathy Oliver
General Manager